

## 10-year Limited Warranty

Bolt Energy USA warrants each Bolt Energy LiFePO4 Lithium battery to be free of manufacture defects for a period of **10-years** ("Space for the Warranty Period") from the shipment date determined by the battery serial number and or invoice from purchase date.

As listed below BOLT ENERGY USA'S prorated description of our 10-year limited warranty. The warranty described is exclusively written for BOLT ENERGY USA. All repairs or replacements will always be at the sole discretion of BOLT ENERGY USA.

**1-year** on all accessories & complimentary products (chargers, cables, SOC (state of charger meter), Solenoids, voltage reducers, etc.)

Year	From original purchase date  (MONTHS)	10-YEARS TOTAL WARRANTY PERIOD	TOTAL OUT OF POCKET REPAIR/REPLACE  <i>BE10551M BE10551T</i>	TOTAL OUT OF POCKET REPAIR/REPLACE  <i>BE16051B</i>	TOTAL OUT OF POCKET REPAIR/REPLACE  <i>BE10572P</i>	TOTAL OUT OF POCKET REPAIR/REPLACE  <i>BE10538M</i>
5	0-59	119 MONTHS	\$0	\$0	\$0	\$0
6	60 - 71	119 MONTHS	\$1,595	\$2,095	\$2,095	\$1,095
7	72 - 83	119 MONTHS	\$1,695	\$2,195	\$2,195	\$1,195
8	84 - 95	119 MONTHS	\$1,795	\$2,295	\$2,295	\$1,295
9	96 - 107	119 MONTHS	\$1,895	\$2,395	\$2,395	\$1,395
10	108 - 119	119 MONTHS	\$2,095	\$2,595	\$2,595	\$1,595

### NON-TRANSFERABLE

This Limited Warranty is to the original purchaser of the Product and is not transferable to any other person or entity. Please contact the place of purchase regarding any warranty claim. The battery **MUST** be registered through our

website within 30 days of purchase ([boltenergyusa.com](http://boltenergyusa.com)). If battery isn't purchased from an approved Bolt Energy USA dealer. There will be no warranty.

## **WARRANTY EXCLUSIONS**

Bolt Energy has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, or reverse polarity connections
- Environmental damage: inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage
- Damage caused by collision
- Damage due to improper maintenance; under- or over-charging the Product, dirty terminal connections
- Product that has been modified or tampered with
- Product that was used for applications other than which it was designed and intended for, including repeated engine starting
- Product that was used on an over-sized inverter/charger without the use of a Manufacturer-approved current surge limiting device
- Product that was under-sized for the application, including an Air Conditioner or similar device having a locked rotor startup up current that is not used in conjunction with a Manufacturer-approved surge-limiting device.
- Product not stored in adherence to the Manufacturer's storage guidelines, including storage of the Product at low state-of-charge.

This Limited Warranty does not cover a Product that has reached its normal end of life due to usage 3000 charge cycles or above which may occur prior to the "Warranty Period". A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. For example, cycling the battery more than 1 time daily, will cause the normal end of life to occur before the end of the Warranty Period. This warranty does not cover normal performance drop over time.

Bolt Energy reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.

## **WARRANTY RETURNS**

In the event buyer's battery needs to be returned to Bolt Energy USA for any reason, it must be shipped in an approved lithium-ion hazardous materials UN3480 box with all the proper labels and packaging. Bolt Energy USA recommends customer/dealer to fully insure any return shipment in the case of loss or damage in transit. Customer/dealer shall use a carrier that provides tracking and proof of delivery. Bolt Energy USA can help customer/dealer with arranging return shipping for a fee. Any shipment which arrives damaged or without an RMA will be refused or held at the Bolt Energy USA for customer/dealer to file a claim if needed. BOLT ENERGY USA suggest storing your box/crate that your products arrived in. This will help you if their return warranty claim. Customer can request "BEUSA" to send a crate/box to return battery back to them for a warranty. There will be a crate charge of \$150.00 plus the freight to customer.

Shipping to BOLT ENERGY USA for diagnoses, repair or replacement but not limited to will always be the customers responsibility. If BOLT ENERGY USA has deemed the warranty claim to be valid, BOLT ENERGY USA will pay the return shipping to the customer for the full 10 years.

### **WARRANTY DISCLAIMER**

Bolt Energy's exclusive liability for breach of any warranty on the Battery shall be to replace the Battery within the warranty period in accordance with the terms of this limited warranty. In no event shall Manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, special, or otherwise, including any lost profits or removal, shipping, or installation expenses.

### **LIFETIME TECHNICAL SUPPORT**

All customers covered under this warranty shall receive lifetime technical support, including advice on charging, use, storage, and general questions about BOLT ENERGY USA batteries. Technical support is available for as long as the customer owns and is using the BOLT ENERGY USA battery and may be longer than the 10-year warranty period. Technical support is available at: [INFO@BOLTENERGYUSA.COM](mailto:INFO@BOLTENERGYUSA.COM).

### **NON-WARRANTY REPAIRS**

Bolt Energy USA will do everything in their means to support their products after the warranty period has expired whenever possible. Customer/dealer costs will include

shipping, parts, and labor. Call Bolt Energy USA (727-955-4955) The battery may be required to be shipped back to Bolt Energy USA. An RMA (Return Merchandise Authorization) must be obtained from Bolt Energy USA before any products can be returned. Any battery that arrives without an RMA will be refused and all shipping charges will be the sole responsibility of the customer. The RMA must be clearly marked on the outside of the shipment, or it will be refused. Once buyer has obtained an RMA, all warranty shipments should be shipped to:

Bolt Energy USA

6650 Treeland Ave Largo, Florida 33773

### **Our unapparelled 10-year warranty on all our batteries.**

1. For all returns or warranty claims contact [INFO@BOLTENERGYUSA.COM](mailto:INFO@BOLTENERGYUSA.COM)

The best battery and warranty on the planet:

- A. Bolt Energy USA always uses premium grade materials and craftsmanship. Bolt Energy USA has completed 1000's of hours of R&D (research and development) to build the most quality, performance energy storage products in the industry. We continue to always stay ahead of the market curves so we can continue to bring you the best. R&D is our ongoing commitment to our customers to be the best.
  - B. BOLT ENERGY USA offers a 10-year manufacturers defect warranty from the date of purchase. The average lifespan of a BOLT ENERGY USA LiFePO4 battery is 3000 recharge cycles, or approximately 8-12 years with regular use that is appropriate to what the battery is designed for (see the specifications of the battery). This warranty does not cover negligence or misuse of the battery or normal wear and tear. If BOLT ENERGY USA deems the battery accessories were used improperly, this warranty will be voided.
  - C. To submit a warranty claim, please contact the original place of purchase. The battery may be required to be shipped back to BOLT ENERGY USA for a complete inspection.
2. 1 year warranty on all accessories & complimentary products (chargers, cables, SOC (state of charger meter), Solenoids, voltage reducers, etc).
    - A. Warranty only applies to original owner (non-transferable).
    - B. If you have any issues with our products, please contact your place of purchase. If you need additional help, contact us at [INFO@BOLTENERGYUSA.COM](mailto:INFO@BOLTENERGYUSA.COM)